

TERMS AND CONDITIONS

Effective Date: August 14, 2025

Last Updated: August 14, 2025

No Attorney-Client Relationship Disclaimer

The information provided on this website and through our communication platforms, including SMS, email, or contact forms, is for general informational purposes only and does not constitute legal advice. Your use of this website or initial communications with our firm does **not** create an attorney-client relationship. An attorney-client relationship is established only after we have conducted a conflict check, mutually agreed to representation, and executed a written engagement agreement. Please do not send confidential or sensitive information until such a relationship has been formally established.

Welcome to **California-Landlord Lawyers** (“we,” “our,” or “us”). These Terms and Conditions (“Terms”) govern your access to and use of our website, <https://www.california-landlordlawyers.com/>, and any related services, including SMS messaging between our firm and clients.

By accessing or using our website or services, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree, you must refrain from using our website or services.

1. Eligibility and Authorized Use

- You must be at least 18 years of age and legally capable of entering into binding contracts.
 - Our legal services are provided exclusively by licensed California attorneys in compliance with all applicable state and federal laws.
 - Clients may use our communication services solely for lawful purposes and in connection with their attorney-client relationship with our firm.
 - Unauthorized use, including fraudulent, harassing, or abusive communications, is strictly prohibited.
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2. SMS Messaging Service

- Our SMS messaging platform facilitates communication between our firm and clients but does not, by itself, constitute legal advice or representation.
- Message content is the sole responsibility of the sender.
- By initiating contact with us via SMS, you consent to receive messages from our firm through the phone number provided.
- Standard message and data rates from your mobile carrier may apply.
- You may opt out of SMS communications at any time by replying “STOP” to any message from us.
- We do not charge subscription fees for SMS messaging services.

3. Privacy and Confidentiality

- We collect and store only the information necessary to operate our services, which may include message metadata (e.g., timestamps, sender/recipient details).
- Message content may be stored temporarily for delivery purposes but is not actively monitored or reviewed without your consent, except as required by law.
- **Confidentiality Clause:** All information you share with us in connection with legal representation—whether via our website, email, SMS, phone, or in person—is protected under the attorney-client privilege and applicable confidentiality laws. We will not disclose such information to third parties without your consent, except as required by law or necessary to provide legal services on your behalf. However, contacting us or submitting information via our website or SMS does not, by itself, create an attorney-client relationship. An attorney-client relationship is formed only after a written engagement agreement is signed.

4. Disclaimers and Limitations of Liability

- We make no guarantee of uninterrupted service, error-free transmission, or timely delivery of messages.
- We are not responsible for technical issues, delays, or message failures caused by carriers, internet providers, or other third parties.
- SMS communications may be intercepted or delayed by factors beyond our control; do not rely solely on SMS for urgent or time-sensitive legal matters.
- **No Liability for Events Beyond Our Control:** We shall not be liable for any failure or delay in performance, service interruption, or damages caused by events beyond our reasonable control, including but not limited to natural disasters, acts of government, labor disputes, power outages, internet failures, or the actions/omissions of third parties.
- To the fullest extent permitted by law, we disclaim liability for any damages, losses, or outcomes resulting from the use of our website or communication services.

5. Dispute Resolution – Mediation and Arbitration

- In the event of any dispute, claim, or controversy arising out of or relating to these Terms, our website, or our services, the parties agree to first attempt to resolve the matter through good-faith negotiation.
- If negotiation is unsuccessful, the parties shall participate in **mediation** conducted by a mutually agreed-upon mediator in **Los Angeles County, California**.

- If mediation does not resolve the dispute, the matter shall be submitted to **binding arbitration** under the rules of the American Arbitration Association (AAA) or another agreed-upon arbitration body.
- The arbitration shall be conducted in Los Angeles County, California, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction.
- This section does not preclude either party from seeking temporary or preliminary injunctive relief in court when necessary to protect rights pending final resolution.

6. Governing Law and Venue

These Terms are governed by the laws of the State of California, without regard to conflict of law principles. Any disputes shall be resolved exclusively in the state or federal courts located in **Los Angeles County, California**, subject to the mediation and arbitration requirements above.

7. Contact Information

For questions regarding these Terms, please contact us at:

California-Landlord Lawyers

Phone: (818) 992-1001

Website: <https://www.california-landlordlawyers.com/>